

Quality & Environmental Policy

In the context of our business, we are committed to the health and safety of our employees, to environmentally friendly production, to compliance with legal requirements and to customer satisfaction.

In order to fulfil these commitments, we implement a quality and environmental management system in which we integrate our concerns:

Quality : ISO 9001

- ✓ Customer satisfaction (product conformity, respect of deadlines, long-term relationship based on trust)
- ✓ Competency management
- ✓ Performance measurement and continuous improvement

Environmental Policy : ISO 14001

- ✓ Risk prevention
- ✓ Waste management
- ✓ Reduced environmental impact

I undertake, with the help of each process manager, to communicate this policy to all Aciers Coste employees, and to implement the means and resources to

- Be available and responsive to our customers' needs and expectations.
- Meet our commitments to our stakeholders.
- Improve safety, health and working conditions by preventing, controlling and reducing the risks associated with our activities.
- Comply with regulatory requirements.
- Maintain and develop the required skills.
- Control our environmental impact.
- Involve and empower our employees.
- Continuously improve our quality and environmental management system.

The commitment of the Aciers Coste teams is an essential condition of this quality and environmental policy.

Thiers, 28th February 2022

Freddy MALASSIGNÉ – General manager

